

IVC Call Forwarding Feature Guide

Call Forwarding ensures that you won't miss an important call whether your cellular phone is on off, or in use. Your calls are automatically forwarded to a number where you can be reached or messages can be taken for you. Call Forwarding Features are not recommended if you have Voice Mail.

CALL FORWARD (BUSY)

With Call Forward (Busy) your call is transferred to a designated number when your phone is busy. This feature does not work with the Call Waiting Feature.

TO FORWARD CALLS:

1. Enter *65#
2. Enter the forwarding 10-digit phone number (xxx-xxx-xxxx)
3. Press SEND
4. A confirmation tone will indicate that the feature has been activated. (The tone will sound similar to a dial tone)
5. Press END

TO CANCEL OR CHANGE YOUR FORWARD NUMBER:

1. Enter *66
2. Press SEND
3. A confirmation tone acknowledges cancellation. (This tone is again similar to a dial tone)
4. Press END

To program a new number repeat steps 1-5 under TO FORWARD CALLS (BUSY). Customer will be charged per-minute airtime for all calls that are forwarded through their cellular phone.

CALL FORWARD (NO ANSWER)

With Call Forward (No Answer) your call is forwarded to a designated number after 4-5 rings.

TO FORWARD CALLS:

1. Enter *75#
2. Enter the forwarding 10-digit phone number (xxx-xxx-xxxx)
3. Press SEND
4. A confirmation tone will indicate that the feature has been activated. (The tone will sound similar to a dial tone)
5. Press END, or wait for the forwarding number to ring so that you can advise them to expect your calls.

TO CANCEL OR CHANGE YOUR FORWARDING NUMBER:

1. Enter *76
2. Press SEND
3. A confirmation tone will indicate that the feature has been activated. (The tone will sound similar to a dial tone)
4. Press END, or wait for the forwarding number to ring so that you can advise them to expect your calls.

To program a new forwarding number, repeat steps 1-5 under TO FORWARD CALLS (NO ANSWER). Customer will be charged per-minute airtime for all calls that are forwarded through their cellular phone.

CALL FORWARDING IMMEDIATE (NO ANSWER)

With Immediate Call Forwarding (No Answer) your call is automatically forwarded to the designated number and your cellular phone never rings.

TO FORWARD CALLS:

1. Enter *72
2. Enter the forwarding 10-digit phone number (xxx-xxx-xxxx)
3. Press SEND
4. A confirmation tone will indicate that the feature has been activated. (The tone will sound similar to a dial tone)
5. Press END

TO CANCEL OR CHANGE YOUR FORWARDING NUMBER

1. Enter *73
2. Press SEND
3. A confirmation tone will indicate that the feature has been activated. (The tone will sound similar to a dial tone)
4. Press END

To program a new forwarding number, repeat steps 1-5 under TO FORWARD CALLS (IMMEDIATE). Customer will be charged per-minute airtime for all calls that are forwarded through your cellular phone.