



200 Riverfront Drive • Marseilles, IL 61341

(815) 795-3200
 (800) 438-4824
 FAX: (815) 795-2097

Illinois Valley Cellular's Advanced Voicemail Instructions

For your convenience, go to your local agent or sales person to have your voicemail number programmed into the voicemail speed dial.

Accessing the new voicemail system from Landline or Mobile Phone

From landline Dial 815-488-6245, wait for the prompt & insert the 10 digit mobile number. Use default password (0000#)

From your Mobile Phone dial the 10 digit mobile number , prompt & insert default password (#0000#)

To access your voicemail directly without security, dial 815-488-6245 on your cell phone, or voicemail speed dial

Creating a new voicemail password

Once you enter the new voicemail system, it will ask you to enter a new 4-digit password, enter the new 4-digit password in for verification. This secures your mailbox so that only the device owner can listen to the messages.

Tips and Tricks

- To delete a message press **3**
- To skip back three seconds press **7**
- To pause/continue a message press **8**
- To skip forward three seconds press **9**
- To listen to messages on the old voicemail system, call **815-795-8000**. It will ask you to enter your mailbox number. This will be available for 90 days after the new voicemail system has been launched.
- While roaming, you will be charged for each minute you are using the voicemail
- Calling the voicemail is free in the 8 county home area
- Messages in the inbox/saved folder will be automatically deleted if stored past allowed amount of days

Available Plans

Plan	Price	Messages	Greetings	Saved Messages	Message Length
Bronze	\$5.00	10/7 Days	1 / 1 ½ Mins	10/8 Days	90 Sec.
Silver	\$7.00	20/15 Days	3 / 2 Mins	21/21 Days	120 Sec.



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Main Menu Options

- **Press 1** To listen to your messages
 - **Press 1** To listen to new messages
 - **Press 1** To play the message
 - **Press 2** To save this message and play the next message
 - **Press 3** To delete this message and play the next message
 - **Press 4** To save this message as new
 - **Press 5** To return this call
 - **Press 6** To forward the message to another mailbox
 - **Press 0** To hear these instructions again
 - **Press *** To return to the main Menu
 - **Press 2** To listen to saved messages
 - **Press 1** To play the message
 - **Press 2** To save this message and play the next message
 - **Press 3** To delete this message and play the next message
 - **Press 4** To save this message as new
 - **Press 5** To return this call
 - **Press 6** To forward the message to another mailbox
 - **Press 0** To hear these instructions again
 - **Press *** To return to the main Menu
 - **Press 0** To hear these instructions again
 - **Press *** To return to the main menu
- **Press 7** To play the current date and time
- **Press 9** To set up your voicemail box
 - **Press 1** For greeting options
 - **Press 1** To play your greeting
 - **Press 2** To record/re-record your greeting
 - **Press 3** To delete this greeting
 - **Press 5** To pick a new Greeting
 - **Press *** To return to the main menu
 - **Press 0** To hear these instructions again
 - **Press 2** To change your password
 - Enter your password followed by the pound key
 - Verify your password by re entering now, followed by the pound key
 - **Press 5** To change your language setting
 - Press 1 To hear the instructions in English
 - Press 3 To hear the instructions in Spanish
 - **Press 8** To record your name
 - **Press *** To return to the main menu
 - **Press 0** To hear these instructions again